

Report: Facebook CEO Mark Zuckerberg Personally Made Decision to Ban Alex Jones

 Facebook chief Mark Zuckerberg was grilled by the US Congress last month but sent one of his executives to answer questions posed by the House of Commons culture and media committee

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When an ordinary account gets banned on Facebook, it's possible that no human was ever involved in the decision. Not so for Alex Jones and Infowars. According to the *New York Times*, the

order to ban the radio host came from the very top.

Citing sources from inside Facebook, *The New York Times* [reported](#) on the process that led to Jones' suspension.

The situation was volatile enough that Mr. Zuckerberg got personally engaged, according to two people involved in Facebook's handling of the accounts. He discussed Infowars at length with other executives, and mused privately about whether Mr. Jones — who once called Mr. Zuckerberg a “genetic-engineered psychopath” in a video — was purposefully trying to get kicked off the platform to gain attention, they said.

Mr. Zuckerberg, an engineer by training and temperament, has always preferred narrow process decisions to broad, subjective judgments. His evaluation of Infowars took the form of a series of technical policy questions. They included whether the mass-reporting of Infowars posts constituted coordinated “brigading,” a tactic common in online harassment campaigns. Executives also debated whether Mr. Jones should receive a “strike” for each post containing hate speech (which would lead to removing his pages as well as the individual posts) or a single, collective strike (which would remove the posts, but leave his pages up).

The article goes on to highlight that Zuckerberg took his decision to Apple, which was the first major tech platform to enact mass censorship against Infowars. Following the lead of Tim Cook's company, who earlier this year [publicly trash-talked](#) both Facebook and Zuckerberg personally, would be a humiliation for Zuckerberg.

Late Sunday, Apple — which has often [tried](#) to stake out moral high ground on contentious debates — removed Infowars podcasts from iTunes. After seeing the news, Mr. Zuckerberg sent a note to his team confirming his own decision: the strikes against Infowars and Mr. Jones would count individually, and the pages would come down. The [announcement](#) arrived at 3 a.m. Pacific time.

The rest of the *Times*' article is a flurry of contradictions. It simultaneously calls fears of censorship "overblown" while acknowledging that users of the platforms must now "tip-toe around" controversial topics to avoid being banned. At the same time, the piece grudgingly admits that "both fans and critics of Infowars can probably agree that a system in which one executive can decide to shut off a news organization's access to a large portion of its audience is hardly ideal."

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